

Drain & Sewage Pumping System Services Ltd

“Payment Terms”

Payment Terms:

The Invoice amount for Completed or Stages of completed work, must be paid within the agreed Payment Term, as specified on the Invoice, and/or on the Service Contract.

These can be paid in full by either, Cleared Cheque, BP (Bank Payment), BACS.

Please note, that we do not presently take any card payments.

Bank Account details available on every invoice.

Invoices are only presented by Email, or by Hand by the Engineer.

Only on written/mailed request, is an office copy invoice sent by the postal service.

If there is any reason why the presented Payment Term Timescale is unworkable, please contact our office to explain the requirement for an extended payment term, so we may subject to our approval, provide authorisation by written return to accept your Payment extension Term. This can only be offered “prior” to start of any works.

Disputes & Warranty regarding any Invoiced Supply of Goods or Service:

These must be addressed in Writing/Email by the Customer “Within 7 days or before the Payment due date”. We would then look to resolve any issues or corrections without any undue delay for the Customer, and any undue Payment of Invoice Delays.

If they are not presented within the pre-due payment term, then the full Invoiced amount/Payment must then be paid, before further addressing those issues.

Regarding Warranty re-attendance, if the Customer has not paid within the Payment Term period, the invoice needs to be settled before we would look to resolve any issues. This may be overridden in certain circumstances, subject to our own discretion.

Overdue Payment Period:

The initial discounts offered to contract customers, is an understanding between the customer and Drain & Sewage Pumping System Services Ltd, that “We the Company” offers the customer discount percentage off labour for regular custom, and “the Customer” pays said invoice amounts within the Payment Term, as specified in these Terms, thus should the Invoiced amount still be outstanding past the Payment Term, our first stage of collection is to follow up with either a reminder by email or telephone call. If we agree to allow a payment term extension with the customer, & it is not honored/exceed 30 days, we would without further correspondence, pass debt collection to our usual 3rd party Collection Agency “**LPL Commercial Investigations**” (Minimum Charge to the customer @ £40 + vat), to proceed to collect on our Companies behalf.

Further charges subject to customer position, may then also be levied reference:-

“The late Payment of Commercial Debts Regulations 2002”, and

“The late Payment of Commercial Debts (Interest) Act 1998”,ref:- interest @ 8% above Bank of England reference rate, applied from 30 days post work completion invoice/date, and Penalty Clause Compensation (per outstanding invoice)

Note; Telephone calls may be recorded, and may further be used as evidence in court. Return Contract/Confirmation to Attend, is considered acceptance of these Payment Terms.